

Memorandum

Memorandum No: 25-105

Date: February 4, 2025
To: Honorable Mayor and City Council
From: Ryan Henderson, City Manager 
Re: Anna Volunteer Program 2024 Review

As we enter 2025, I am pleased to provide an update on the impactful work of our volunteers during 2024. These dedicated individuals partnered with staff to support exceptional events and engaging programming, strengthening our community.

In 2024, 159 volunteers participated in 27 unique opportunities. Together, they contributed to our efforts in various ways, including:

- Removing 40 bags of litter from our streets and parks
- Coaching 20 youth sports games
- Donating a total of 2,441 hours of service

Based on the national volunteer rate, their collective efforts translate into an estimated \$81,749.00 in value for our community.

Two awards were presented to volunteers who provided exceptional service to our community.

- Mark Harris, recipient of the 2024 Coach of the Year award, recognized for his encouraging coaching and dedication.
- Elijah Nelms, named Volunteer of the Year for his outstanding commitment, contributing 44.25 hours of service and actively participating in a variety of volunteer opportunities. Elijah also serves as a Keep Anna Beautiful Ambassador and is a member of the Neighbor Engagement and Inclusion Board.

In 2024, 35 volunteers served on the City's six boards and commissions to advance policymaking efforts of the City Council. In total, 49 meetings were held. Eight board members exited service this past year. We thank them for their thoughtful contribution to the future of Anna.

So far in 2025, Anna volunteers began the year with a successful MLK Day of Service recognition project. 21 volunteers helped create 150 Coyote Packs, providing weekend nourishment to Anna ISD students.

Additionally, a new volunteer management system has been established that will be available for registration on February 3. The new volunteer software, Galaxy: Get Connect, is designed to enhance the volunteer experience by streamlining several key processes. With its integrated digital waiver, background check system, and [onboarding video](#) volunteers can complete necessary steps quickly and securely online, making onboarding more efficient. The platform also allows additional staff members to operate as site program managers, offering support to as programs such as the Anna Community Library and youth sports continue to grow. Volunteers will benefit from the live dashboard that tracks their hours in real-time, while the ability to highlight volunteer successes and exciting programs adds an extra opportunity for recognition. To view the volunteer application and opportunities visit annatexas.gov/Volunteer.

We extend our deepest thanks to all our volunteers and board members for your continued commitment to building a stronger, more connected community.

c: Taylor Lough, Assistant City Manager
Greg Peters, Assistant City Manager
Carrie Land, City Secretary
Management Team