

Anna, TX

The National Community Survey

Report of Results
2022

Report by:



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About The NCS™

The National Community Survey™ (The NCS™) report is about the “livability” of Anna. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents’ opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 375 residents of the City of Anna collected from September 21, 2022 to November 9, 2022. The margin of error around any reported percentage is 5% for all respondents and the response rate for the 2021 survey was 12%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Anna.

How the results are reported

For the most part, the percentages presented in the following tabs represent the “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data.” However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Comparisons to benchmarks

NRC’s database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Anna’s results are noted as being “higher” than the benchmark, “lower” than the benchmark, or “similar” to the benchmark, meaning that the average rating given by Anna residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as “higher” or “lower” than the benchmark means that Anna’s average rating for a particular item was more than 10 points different than the benchmark. If a rating was “much higher” or “much lower,” then Anna’s average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City’s 2021 ratings compare to other communities’ ratings from the past five years.



Methods

Selecting survey recipients

All households within the City of Anna were eligible to participate in the survey. A list of all households within the zip codes serving Anna was purchased from Go-Dog Direct based on updated listings from the United States Postal Service. Since some of the zip codes that serve the City of Anna households may also serve addresses that lie outside of the community, the exact geographic location of each housing unit was compared to community boundaries using the most current municipal boundary file. Addresses located outside of the City of Anna boundaries were removed from the list of potential households to survey. From that list, addresses were randomly selected as survey recipients, with multi-family housing units (defined as those with a unit number) sampled at a rate of 5:3 compared to single family housing units.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the “person whose birthday has most recently passed” to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

Conducting the survey

The 3,200 randomly selected households received mailings beginning on September 21, 2022 and the survey remained open for seven weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 2% of the 3,200 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 3,152 households that received the invitations to participate, 375 completed the survey, providing an overall response rate of 12%. The response rate was calculated using AAPOR’s response rate #2* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a “level of confidence” and accompanying “confidence interval” (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents’ opinions are relied on to estimate all residents’ opinions. The margin of error for the City of Anna survey is no greater than plus or minus five percentage points around any given percent reported for all respondents (375 completed surveys).

In addition to the randomly selected “probability sample” of households, a link to an online open participation survey was publicized by the City of Anna. The open participation survey was identical to the probability sample survey with two small updates; it asked a question to confirm the respondent was a resident of Anna and a question about where they heard about the survey. The open participation survey was open to all city residents and became available on October 26. The survey remained open for two weeks. The data presented in the following tabs exclude the open participation survey data, but a tab at the end provides the complete frequency of responses to questions by the open participation respondents.

Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a “key and verify” method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2020 American Community Survey estimates for adults in the City of Anna. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, and housing tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	13%	40%	40%
	35-54	39%	42%	41%
	55+	48%	18%	19%
Hispanic origin	No, not Spanish, Hispanic, or Latino	89%	75%	77%
	Spanish, Hispanic, or Latino	11%	25%	23%
Housing tenure	Own	92%	79%	74%
	Rent	8%	21%	26%
Housing type	Attached	1%	6%	12%
	Detached	99%	94%	88%
Race & Hispanic origin	Not white alone	24%	42%	41%
	White alone, not Hispanic or Latino	76%	58%	59%
Sex	Man	43%	51%	51%
	Woman	57%	49%	49%
Sex/age	Man 18-34	4%	22%	22%
	Man 35-54	18%	21%	20%
	Man 55+	20%	8%	9%
	Woman 18-34	8%	19%	18%
	Woman 35-54	21%	21%	21%
	Woman 55+	28%	9%	10%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python, and Tableau. For the most part, the percentages presented in the reports represent the “percent positive.” The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating “yes” or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer “don’t know.” The proportion of respondents giving this reply is shown in the full set of responses included in the tab “Complete data”. However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

Contact

The City of Anna funded this research. Please contact Kimberly Winarski of the City of Anna at kwinarski@annatexas.gov if you have any questions about the survey.

Survey Validity

See the Polco Knowledge Base article on survey validity at <https://info.polco.us/knowledge/statistical-vali>

* See AAPOR’s Standard Definitions for more information at

<https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx>

* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

<https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

* Targets come from the 2010 Census and 2020 American Community Survey

Key Findings

Most residents feel a strong sense of safety in Anna.

Residents offered high ratings of importance (94% essential or very important) and quality (85% excellent or good) to the overall feeling of safety in Anna, suggesting that safety is a priority and a strength for the community. About 9 in 10 residents said they felt very or somewhat safe in the City's downtown/commercial area, in their neighborhoods during the day, from violent crime, and from fire, flood or other natural disaster. Similarly, about 8 in 10 reported feeling safe from property crime. The City's safety services also received high marks from respondents. About 9 in 10 gave positive reviews to fire services, ambulance or emergency medical services, police/sheriff services, and crime prevention. All safety-related items on the survey were on par with national benchmark comparisons.

Anna's economic health is important to residents.

About 94% of residents indicated that economic health should be an area of focus for the City of Anna in the next two years. Three-quarters of residents rated the overall economic health of the City as excellent or good, scoring similar to the national average. The overall quality of business and service establishments and overall economic development were favorably evaluated by roughly 6 in 10 participants, while cost of living was rated positively by just under half (48%) of residents, all rating similar to benchmark comparisons. Like many other cities of comparable size and proximity to larger metropolitan areas, Anna received lower marks for the variety of business and service establishments, employment opportunities, vibrancy of downtown/commercial areas, and shopping opportunities, all of which fell below benchmark comparisons. When asked what impact, if any, the economy would likely have on their family income in the next six months, only 16% of residents expected the impact to be somewhat or very positive, scoring lower than the national benchmark.

Residents feel Anna's natural environment and recreational opportunities are important and have room for growth.

Ratings for survey items related to the City's natural environment tended to be positive, with 70% of residents giving excellent or good reviews to the overall quality of natural environment in Anna. About 7 in 10 offered positive evaluations of the City's cleanliness, recycling services, and air quality, while at least half were pleased with Anna's open space and preservation of natural areas. However, water resources were positively rated by only 24% of residents, scoring much lower than benchmark comparisons. Results related to parks and recreation also showed room for attention and growth, with most results being lower or much lower than national averages. About 7 in 10 residents were pleased with city parks, scoring similar to benchmark comparisons. Close to 6 in 10 residents positively rated the overall quality of parks and recreation opportunities, while 50% or less favorably rated recreation programs/classes, fitness opportunities, and the availability of walking paths or trails, all falling lower than the national average. About 3 in 10 residents were pleased with recreational opportunities and recreation centers or facilities, scoring much lower than benchmark comparisons.

Residents value the City's utility infrastructure but have concerns about quality.

When asked which aspects of the community Anna should focus on in the next two years, 92% of residents identified the overall utility infrastructure as a priority. Less than half of participants (47%) gave high marks to the quality of the utility infrastructure in Anna, scoring below the national average. Garbage collection had positive reviews by 86% of residents. About 7 in 10 residents offered excellent or good reviews for power (electric and/or gas), storm water management, and sewer services. Only 37% of residents positively reviewed Anna's drinking water, indicating that this could be an area of focus for the City.

Facets of livability

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation. The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Anna as a whole.
 (% excellent or good)

		vs. benchmark*
Overall economic health	75%	Similar
Overall quality of the transportation system	26%	Lower
Overall design or layout of residential and commercial areas	52%	Similar
Overall quality of the utility infrastructure	47%	Lower
Overall feeling of safety	85%	Similar
Overall quality of natural environment	70%	Similar
Overall quality of parks and recreation opportunities	57%	Lower
Overall health and wellness opportunities	52%	Lower
Overall opportunities for education, culture, and the arts	29%	Much lower
Residents' connection and engagement with their community	45%	Similar

Please rate how important, if at all, you think it is for the Anna community to focus on each of the following in the coming two years.
 (% essential or very important)

Overall economic health	94%	Similar
Overall quality of the transportation system	63%	Similar
Overall design or layout of residential and commercial areas	83%	Similar
Overall quality of the utility infrastructure	92%	Similar
Overall feeling of safety	94%	Similar
Overall quality of natural environment	84%	Similar
Overall quality of parks and recreation opportunities	82%	Similar
Overall health and wellness opportunities	71%	Similar
Overall opportunities for education, culture, and the arts	72%	Similar
Residents' connection and engagement with their community	69%	Similar

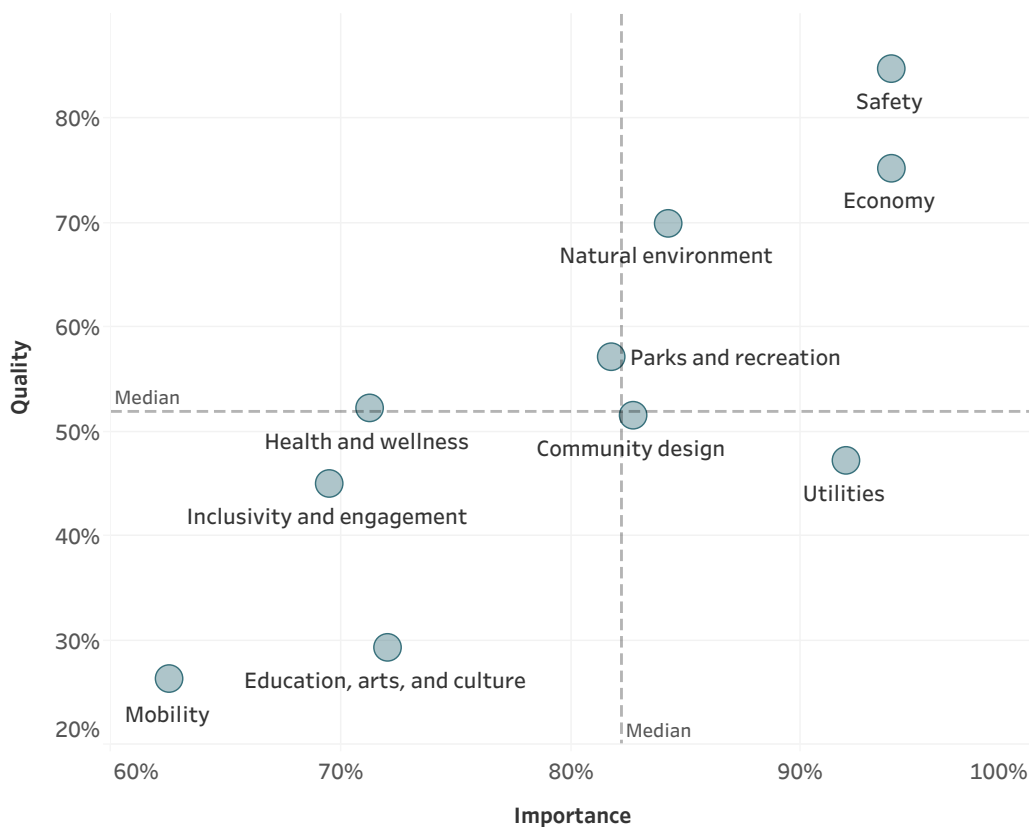
Balancing performance and importance

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

Services receiving quality ratings of excellent or good by 52% or more of respondents were considered of “higher quality” and those with ratings lower than 52% were considered to be of “lower quality.” Services were classified as “more important” if they were rated as essential or very important by 82% or more of respondents. Services were rated as “less important” if they received a rating of less than 82%. This classification uses the median ratings for quality and importance to divide the services in half.

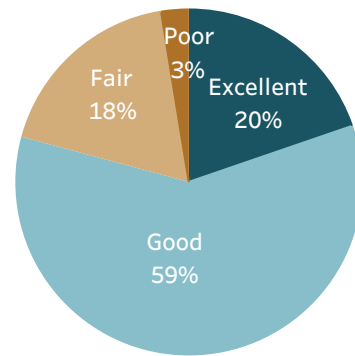
The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix (higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.



Quality of life

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.

The overall quality of life in Anna



Please rate each of the following aspects of quality of life in Anna.
(% excellent or good)

		vs. benchmark*
Anna as a place to live	86%	Similar
The overall quality of life	79%	Similar

Please indicate how likely or unlikely you are to do each of the following.
(% very or somewhat likely)

Recommend living in Anna to someone who asks	83%	Similar
Remain in Anna for the next five years	78%	Similar

Please rate each of the following in the Anna community.
(% excellent or good)

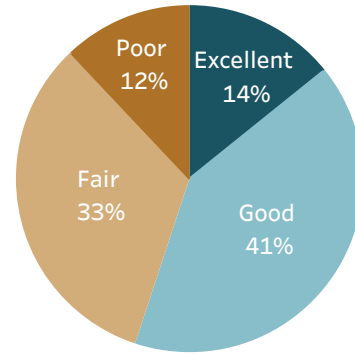
Overall image or reputation	70%	Similar
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* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

Overall confidence in Anna government



Please rate the quality of each of the following services in Anna.
(% excellent or good)

		vs. benchmark*
Overall customer service by Anna employees	83%	Similar
Public information services	56%	Similar

Please rate the following categories of Anna government performance.
(% excellent or good)

Treating residents with respect	80%	Similar
Treating all residents fairly	79%	Higher
Being honest	66%	Similar
Being open and transparent to the public	63%	Similar
The overall direction that Anna is taking	60%	Similar
Generally acting in the best interest of the community	60%	Similar
The job Anna government does at welcoming resident involvement	58%	Similar
Informing residents about issues facing the community	57%	Similar
Overall confidence in Anna government	55%	Similar
The value of services for the taxes paid to Anna	41%	Similar

Overall, how would you rate the quality of the services provided by each of the following?
(% excellent or good)

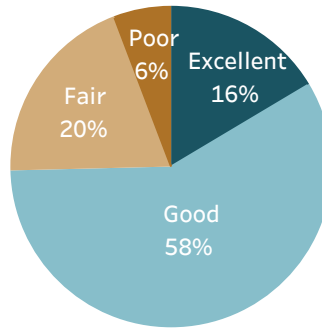
The City of Anna	75%	Similar
The Federal Government	28%	Lower

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

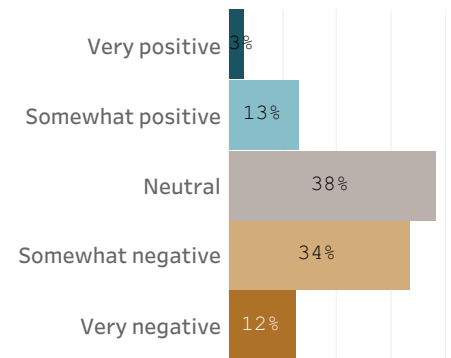
Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.

Overall economic health of Anna



What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:



Please rate each of the following aspects of quality of life in Anna. (% excellent or good)

Aspect	Percentage	vs. benchmark*
Anna as a place to visit	26%	Much lower
Anna as a place to work	25%	Much lower

Please rate each of the following characteristics as they relate to Anna as a whole. (% excellent or good)

Characteristic	Percentage	vs. benchmark*
Overall economic health	75%	Similar

Please rate each of the following in the Anna community. (% excellent or good)

Characteristic	Percentage	vs. benchmark*
Overall quality of business and service establishments	55%	Similar
Cost of living	48%	Similar
Variety of business and service establishments	31%	Lower
Employment opportunities	21%	Lower
Vibrancy of downtown/commercial area	19%	Much lower
Shopping opportunities	15%	Much lower

Please rate the quality of each of the following services in Anna. (% excellent or good)

Service	Percentage	vs. benchmark*
Economic development	60%	Similar

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:
(% very or somewhat positive)

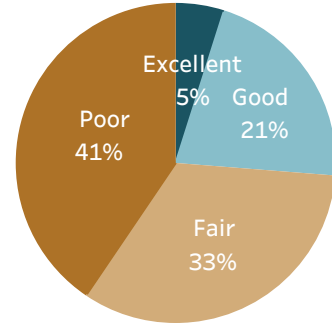
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be: **16%** **Lower**

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

Overall quality of the transportation system in Anna



Please rate each of the following characteristics as they relate to Anna as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of the transportation system	26%	Lower

Please also rate each of the following in the Anna community.
(% excellent or good)

Ease of travel by car	69%	Similar
Ease of public parking	59%	Similar
Ease of walking	43%	Lower
Traffic flow on major streets	42%	Similar
Ease of travel by bicycle	26%	Much lower
Ease of travel by public transportation	8%	Much lower

Please indicate whether or not you have done each of the following in the last 12 months.
(% yes)

Walked or biked instead of driving	44%	Lower
Carpooled with other adults or children instead of driving alone	43%	Similar
Used public transportation instead of driving	4%	Lower

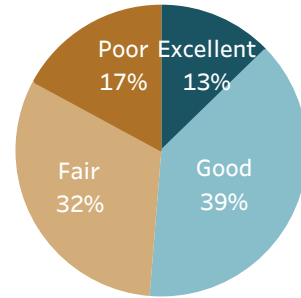
Please rate the quality of each of the following services in Anna.
(% excellent or good)

Sidewalk maintenance	66%	Similar
Street cleaning	62%	Similar

Traffic enforcement	60%	Similar
Snow removal	53%	Lower
Street repair	50%	Similar
Street lighting	49%	Similar
Traffic signal timing	45%	Similar
Bus or transit services	10%	Much lower

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Overall design or layout of Anna's residential and commercial areas



Community design

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.

Please rate each of the following aspects of quality of life in Anna.
(% excellent or good)

		vs. benchmark*
Your neighborhood as a place to live	79%	Similar

Please rate each of the following characteristics as they relate to Anna as a whole.
(% excellent or good)

Overall design or layout of residential and commercial areas	52%	Similar
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Please also rate each of the following in the Anna community.
(% excellent or good)

Overall appearance	64%	Similar
Overall quality of new development	59%	Similar
Well-designed neighborhoods	54%	Similar
Preservation of the historical or cultural character of the community	52%	Similar
Variety of housing options	46%	Similar
Well-planned residential growth	46%	Similar
Availability of affordable quality housing	44%	Similar
Well-planned commercial growth	43%	Similar
Public places where people want to spend time	32%	Much lower

Please rate the quality of each of the following services in Anna.
(% excellent or good)

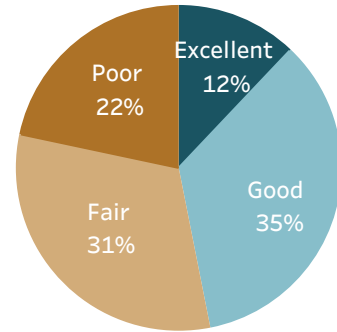
Code enforcement	40%	Similar
Land use, planning and zoning	36%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

Overall quality of the utility infrastructure in Anna



Please rate the quality of each of the following services in Anna.
(% excellent or good)

		vs. benchmark*
Garbage collection	86%	Similar
Power (electric and/or gas) utility	74%	Similar
Storm water management	74%	Similar
Sewer services	69%	Similar
Utility billing	64%	Similar
Affordable high-speed internet access	63%	Similar
Drinking water	37%	Much lower

Please rate each of the following characteristics as they relate to Anna as a whole.
(% excellent or good)

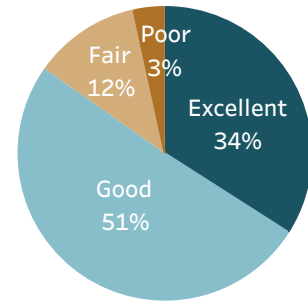
Overall quality of the utility infrastructure	47%	Lower
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* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.

Overall feeling of safety in Anna



Please rate each of the following characteristics as they relate to Anna as a whole.
(% excellent or good)

		vs. benchmark*
Overall feeling of safety	85%	Similar

Please rate how safe or unsafe you feel:
(% very or somewhat safe)

In Anna's downtown/commercial area during the day	96%	Similar
In your neighborhood during the day	95%	Similar
From violent crime	93%	Similar
From fire, flood, or other natural disaster	87%	Similar
From property crime	83%	Similar

Please rate the quality of each of the following services in Anna.
(% excellent or good)

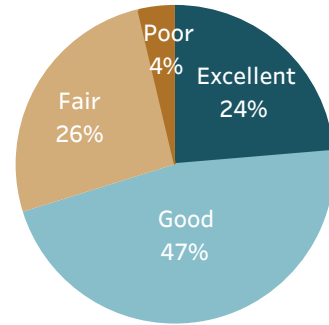
Fire services	93%	Similar
Ambulance or emergency medical services	91%	Similar
Police/Sheriff services	89%	Similar
Crime prevention	87%	Similar
Fire prevention and education	84%	Similar
Animal control	70%	Similar
Emergency preparedness	55%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Natural environment

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

Overall quality of natural environment in Anna



Please rate each of the following characteristics as they relate to Anna as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of natural environment	70%	Similar

Please also rate each of the following in the Anna community.
(% excellent or good)

Air quality	71%	Similar
Cleanliness	70%	Similar
Water resources	24%	Much lower

Please rate the quality of each of the following services in Anna.
(% excellent or good)

Recycling	76%	Similar
Yard waste pick-up	64%	Similar
Anna open space	55%	Similar
Preservation of natural areas	53%	Similar

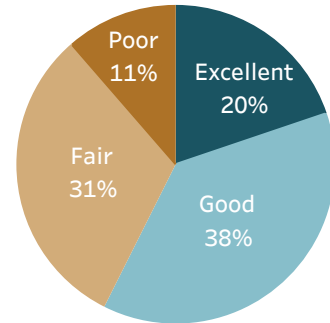
* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Parks and recreation

“There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment.”

- National Recreation and Park Association

Overall quality of the parks and recreation opportunities



Please rate each of the following characteristics as they relate to Anna as a whole.
(% excellent or good)

		vs. benchmark*
Overall quality of parks and recreation opportunities	57%	Lower

Please also rate each of the following in the Anna community.
(% excellent or good)

Availability of paths and walking trails	46%	Lower
Fitness opportunities	43%	Lower
Recreational opportunities	32%	Much lower

Please rate the quality of each of the following services in Anna.
(% excellent or good)

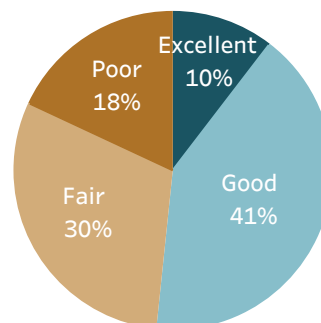
City parks	72%	Similar
Recreation programs or classes	50%	Lower
Recreation centers or facilities	33%	Much lower

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Health and wellness

The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.

Overall health and wellness opportunities in Anna



Please rate each of the following characteristics as they relate to Anna as a whole.
(% excellent or good)

		vs. benchmark*
Overall health and wellness opportunities	52%	Lower

Please also rate each of the following in the Anna community.
(% excellent or good)

Availability of affordable quality food	45%	Lower
Availability of affordable quality health care	43%	Lower
Availability of preventive health services	41%	Lower
Availability of affordable quality mental health care	18%	Lower

Please rate the quality of each of the following services in Anna.
(% excellent or good)

Health services	53%	Lower
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Please rate your overall health.
(% excellent or very good)

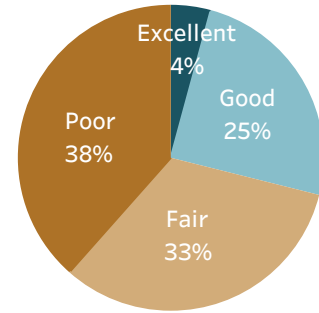
Please rate your overall health.	77%	Similar
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* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

Overall opportunities for education, culture and the arts



Please rate each of the following characteristics as they relate to Anna as a whole.
(% excellent or good)

		vs. benchmark*
Overall opportunities for education, culture, and the arts	29%	Much lower

Please also rate each of the following in the Anna community.
(% excellent or good)

Opportunities to attend special events and festivals	58%	Similar
K-12 education	54%	Lower
Availability of affordable quality childcare/preschool	34%	Similar
Opportunities to attend cultural/arts/music activities	34%	Lower
Community support for the arts	30%	Much lower
Adult educational opportunities	15%	Much lower

Please rate the quality of each of the following services in Anna.
(% excellent or good)

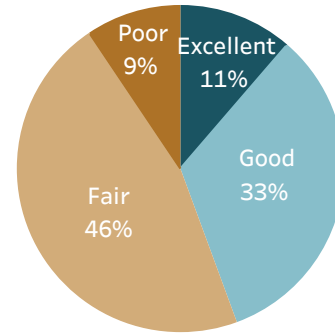
Public library services	17%	Much lower
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* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.

Residents' connection and engagement with their community



Please rate each of the following aspects of quality of life in Anna.
(% excellent or good)

		vs. benchmark*
Anna as a place to raise children	78%	Similar
Sense of community	61%	Similar
Anna as a place to retire	57%	Similar

Please rate each of the following characteristics as they relate to Anna as a whole.
(% excellent or good)

Residents' connection and engagement with their community	45%	Similar
---	-----	---------

Please rate the job you feel the Anna community does at each of the following.
(% excellent or good)

Making all residents feel welcome	70%	Similar
Valuing/respecting residents from diverse backgrounds	70%	Similar
Attracting people from diverse backgrounds	70%	Similar
Taking care of vulnerable residents	56%	Similar

Please also rate each of the following in the Anna community.
(% excellent or good)

Neighborliness of residents	67%	Similar
Openness and acceptance of the community toward people of diverse backgrounds	65%	Similar
Opportunities to participate in community matters	59%	Similar

Opportunities to volunteer	56%	Similar
Opportunities to participate in social events and activities	50%	Similar
Sense of civic/community pride	49%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

Residents' participation levels

Please indicate whether or not you have done each of the following in the last 12 months.

(% yes)

vs...

Voted in your most recent local election	60%	Lower
Contacted the City of Anna for help or information	48%	Similar
Attended a local public meeting	27%	Similar
Watched a local public meeting	21%	Similar
Volunteered your time to some group/activity	18%	Lower
Campaigned or advocated for a local issue, cause, or candidate	14%	Similar
Contacted Anna elected officials to express your opinion	12%	Similar

In general, how many times do you:

(% a few times a week or more)

Use or check email	99%	Similar
Access the internet from your home	99%	Similar
Access the internet from your cell phone	98%	Similar
Visit social media sites	88%	Similar
Shop online	70%	Higher
Share your opinions online	38%	Similar

* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

National benchmark tables

This table contains the comparisons of Anna’s results to those from other communities. The first column shows the comparison of Anna’s rating to the benchmark. Anna’s results are noted as being “higher”, “lower” or “similar” to the benchmark, meaning that the average rating given by Anna residents is statistically similar to or different than the benchmark. The second column is Anna’s “percent positive.” Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Anna’s rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Anna’s result -- that is what percent of surveyed communities had a lower rating than Anna.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of quality of life in Anna.	Anna as a place to live	Similar	86%	244	362	32
	Your neighborhood as a place to live	Similar	79%	244	314	22
	Anna as a place to raise children	Similar	78%	236	366	35
	Anna as a place to work	Much lower	25%	351	357	1
	Anna as a place to visit	Much lower	26%	313	315	0
	Anna as a place to retire	Similar	57%	255	362	29
	The overall quality of life	Similar	79%	254	387	34
	Sense of community	Similar	61%	171	314	45
Please rate each of the following characteristics as they relate to Anna as a whole.	Overall economic health	Similar	75%	131	302	56
	Overall quality of the transportation system	Lower	26%	190	196	3
	Overall design or layout of residential and commercial areas	Similar	52%	223	295	24
	Overall quality of the utility infrastructure	Lower	47%	176	191	8
	Overall feeling of safety	Similar	85%	156	352	55
	Overall quality of natural environment	Similar	70%	212	304	30
	Overall quality of parks and recreation opportunities	Lower	57%	179	196	9
	Overall health and wellness opportunities	Lower	52%	269	297	9
	Overall opportunities for education, culture, and the arts	Much lower	29%	297	299	1
	Residents’ connection and engagement with their community	Similar	45%	129	193	33
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Anna to someone who asks	Similar	83%	189	306	38
	Remain in Anna for the next five years	Similar	78%	247	303	18
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Similar	95%	157	333	53
	In Anna’s downtown/commercial area during the day	Similar	96%	97	317	69

Please rate how safe or unsafe you feel:	From property crime	Similar	83%	45	201	78
	From violent crime	Similar	93%	48	201	76
	From fire, flood, or other natural disaster	Similar	87%	75	191	61
Please rate the job you feel the Anna community does at each of the following.	Making all residents feel welcome	Similar	70%	90	199	55
	Attracting people from diverse backgrounds	Similar	70%	48	196	76
	Valuing/respecting residents from diverse backgrounds	Similar	70%	60	197	70
	Taking care of vulnerable residents	Similar	56%	96	193	50
Please rate each of the following in the Anna community.	Overall quality of business and service establishments	Similar	55%	257	303	15
	Variety of business and service establishments	Lower	31%	184	193	5
	Vibrancy of downtown/commercial area	Much lower	19%	277	283	2
	Employment opportunities	Lower	21%	291	318	8
	Shopping opportunities	Much lower	15%	299	309	3
	Cost of living	Similar	48%	110	296	63
	Overall image or reputation	Similar	70%	233	357	35
Please also rate each of the following in the Anna community.	Traffic flow on major streets	Similar	42%	221	329	33
	Ease of public parking	Similar	59%	131	278	53
	Ease of travel by car	Similar	69%	173	317	45
	Ease of travel by public transportation	Much lower	8%	276	278	1
	Ease of travel by bicycle	Much lower	26%	304	319	5
	Ease of walking	Lower	43%	290	320	9
	Well-planned residential growth	Similar	46%	87	195	55
	Well-planned commercial growth	Similar	43%	89	195	54
	Well-designed neighborhoods	Similar	54%	99	192	48
	Preservation of the historical or cultural character of the community	Similar	52%	149	191	22
	Public places where people want to spend time	Much lower	32%	280	290	3
	Variety of housing options	Similar	46%	155	302	49
	Availability of affordable quality housing	Similar	44%	84	324	74
	Overall quality of new development	Similar	59%	96	314	69
	Overall appearance	Similar	64%	233	336	30
	Cleanliness	Similar	70%	205	325	37
	Water resources	Much lower	24%	168	176	5

Please also rate each of the following in the Anna community.	Air quality	Similar	71%	230	290	21
	Availability of paths and walking trails	Lower	46%	279	320	13
	Fitness opportunities	Lower	43%	277	290	4
	Recreational opportunities	Much lower	32%	305	311	2
	Availability of affordable quality food	Lower	45%	252	285	11
	Availability of affordable quality health care	Lower	43%	245	294	17
	Availability of preventive health services	Lower	41%	239	280	15
	Availability of affordable quality mental health care	Lower	18%	271	281	3
	Opportunities to attend cultural/arts/music activities	Lower	34%	286	307	7
	Community support for the arts	Much lower	30%	183	192	5
	Availability of affordable quality childcare/preschool	Similar	34%	232	292	20
	K-12 education	Lower	54%	231	294	21
	Adult educational opportunities	Much lower	15%	286	287	0
	Sense of civic/community pride	Similar	49%	136	192	29
	Neighborliness of residents	Similar	67%	139	292	52
	Opportunities to participate in social events and activities	Similar	50%	204	299	32
	Opportunities to attend special events and festivals	Similar	58%	202	296	32
	Opportunities to volunteer	Similar	56%	245	295	17
	Opportunities to participate in community matters	Similar	59%	186	297	37
	Openness and acceptance of the community toward people of diverse ..	Similar	65%	87	314	72
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Anna for help or information	Similar	48%	130	332	61
	Contacted Anna elected officials to express your opinion	Similar	12%	240	290	17
	Attended a local public meeting	Similar	27%	38	293	87
	Watched a local public meeting	Similar	21%	177	274	35
	Volunteered your time to some group/activity	Lower	18%	272	296	8
	Campaigned or advocated for a local issue, cause, or candidate	Similar	14%	231	285	19
	Voted in your most recent local election	Lower	60%	179	194	8
	Used public transportation instead of driving	Lower	4%	248	265	6
	Carpooled with other adults or children instead of driving alone	Similar	43%	122	287	57
	Walked or biked instead of driving	Lower	44%	234	291	19
Please rate the quality of each of the following services in Anna.	Public information services	Similar	56%	215	309	30

Please rate the quality of each of the following services in Anna.




























Economic development	Similar	60%	121	303	60
Traffic enforcement	Similar	60%	199	351	43
Traffic signal timing	Similar	45%	225	295	24
Street repair	Similar	50%	148	345	57
Street cleaning	Similar	62%	174	309	44
Street lighting	Similar	49%	269	338	20
Snow removal	Lower	53%	215	256	16
Sidewalk maintenance	Similar	66%	76	306	75
Bus or transit services	Much lower	10%	271	275	1
Land use, planning and zoning	Similar	36%	215	311	31
Code enforcement	Similar	40%	246	344	28
Affordable high-speed internet access	Similar	63%	27	189	86
Garbage collection	Similar	86%	151	328	54
Drinking water	Much lower	37%	304	307	1
Sewer services	Similar	69%	258	310	17
Storm water management	Similar	74%	161	322	50
Power (electric and/or gas) utility	Similar	74%	185	251	26
Utility billing	Similar	64%	184	276	33
Police/Sheriff services	Similar	89%	129	378	66
Crime prevention	Similar	87%	80	350	77
Animal control	Similar	70%	183	321	43
Ambulance or emergency medical services	Similar	91%	114	316	64
Fire services	Similar	93%	174	341	49
Fire prevention and education	Similar	84%	151	306	50
Emergency preparedness	Similar	55%	203	305	33
Preservation of natural areas	Similar	53%	225	288	22
Anna open space	Similar	55%	212	280	24
Recycling	Similar	76%	163	330	50
Yard waste pick-up	Similar	64%	215	286	25
City parks	Similar	72%	243	323	25
Recreation programs or classes	Lower	50%	296	316	6
































Please rate the quality of each of the following services in Anna.	Recreation centers or facilities	Much lower	33%	297	299	1
	Health services	Lower	53%	235	275	14
	Public library services	Much lower	17%	319	320	0
	Overall customer service by Anna employees	Similar	83%	153	366	58
Please rate the following categories of Anna government performance.	The value of services for the taxes paid to Anna	Similar	41%	296	370	20
	The overall direction that Anna is taking	Similar	60%	141	335	58
	The job Anna government does at welcoming resident involvement	Similar	58%	103	333	69
	Overall confidence in Anna government	Similar	55%	121	300	60
	Generally acting in the best interest of the community	Similar	60%	127	304	58
	Being honest	Similar	66%	79	295	73
	Being open and transparent to the public	Similar	63%	67	198	66
	Informing residents about issues facing the community	Similar	57%	69	203	66
	Treating all residents fairly	Higher	79%	17	301	94
	Treating residents with respect	Similar	80%	30	195	85
Overall, how would you rate the quality of the services provided by each ..	The City of Anna	Similar	75%	168	362	53
	The Federal Government	Lower	28%	280	284	1
Please rate how important, if at all, you think it is for the Anna community to focus on each of the following in the coming two years.	Overall economic health	Similar	94%	32	278	88
	Overall quality of the transportation system	Similar	63%	141	191	26
	Overall design or layout of residential and commercial areas	Similar	83%	43	278	84
	Overall quality of the utility infrastructure	Similar	92%	6	190	97
	Overall feeling of safety	Similar	94%	96	278	65
	Overall quality of natural environment	Similar	84%	153	278	45
	Overall quality of parks and recreation opportunities	Similar	82%	82	191	57
	Overall health and wellness opportunities	Similar	71%	175	278	37
	Overall opportunities for education, culture, and the arts	Similar	72%	163	278	41
	Residents' connection and engagement with their community	Similar	69%	163	278	41
In general, how many times do you:	Access the internet from your home	Similar	99%	15	191	92
	Access the internet from your cell phone	Similar	98%	7	191	96
	Visit social media sites	Similar	88%	3	190	98
	Use or check email	Similar	99%	15	191	92
	Share your opinions online	Similar	38%	18	191	91
































In general, how many times do you:	Shop online	Higher	70%	15	190	92
	Please rate your overall health.	Similar	77%	84	286	70
	What impact, if any, do you think the economy will have on your family..	Lower	16%	242	288	16

Complete set of frequencies

This dashboard contains a complete set of responses to each question on the survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

Please rate each of the following aspects of quality of life in Anna.	Anna as a place to live	Excellent		25% N=93
		Good		61% N=227
		Fair		12% N=46
		Poor		2% N=6
	Your neighborhood as a place to live	Excellent		28% N=104
		Good		51% N=191
		Fair		16% N=60
		Poor		5% N=18
	Anna as a place to raise children	Excellent		28% N=87
		Good		50% N=154
		Fair		18% N=55
		Poor		5% N=14
	Anna as a place to work	Excellent		13% N=31
		Good		12% N=27
		Fair		39% N=89
		Poor		36% N=83
	Anna as a place to visit	Excellent		6% N=19
		Good		20% N=70
		Fair		34% N=117
		Poor		40% N=137
	Anna as a place to retire	Excellent		21% N=62
		Good		36% N=106
		Fair		26% N=78
		Poor		17% N=50
	The overall quality of life	Excellent		20% N=73
		Good		59% N=221
		Fair		18% N=68
































Please rate each of the following aspects of quality of life in Anna.	The overall quality of life	Poor		3% N=10
	Sense of community	Excellent		18% N=64
		Good		42% N=151
		Fair		33% N=115
		Poor		7% N=25
Please rate each of the following characteristics as they relate to Anna as a whole.	Overall economic health	Excellent		16% N=51
		Good		58% N=181
		Fair		20% N=61
		Poor		6% N=18
	Overall quality of the transportation system	Excellent		5% N=17
		Good		21% N=73
		Fair		33% N=113
		Poor		41% N=138
	Overall design or layout of residential and commercial areas	Excellent		13% N=47
		Good		39% N=143
		Fair		32% N=117
		Poor		17% N=63
Overall quality of the utility infrastructure	Excellent		12% N=44	
	Good		35% N=128	
	Fair		31% N=115	
	Poor		22% N=79	
Overall feeling of safety	Excellent		34% N=127	
	Good		51% N=189	
	Fair		12% N=44	
	Poor		3% N=13	
Overall quality of natural environment	Excellent		24% N=87	
	Good		47% N=172	
	Fair		26% N=96	
	Poor		4% N=14	
Overall quality of parks and recreation opportunities	Excellent		20% N=70	
	Good		38% N=133	

Please rate each of the following characteristics as they relate to Anna as a whole.	Overall quality of parks and recreation opportunities	Fair		31% N=110
		Poor		11% N=40
	Overall health and wellness opportunities	Excellent		10% N=35
		Good		41% N=138
		Fair		30% N=101
		Poor		18% N=60
	Overall opportunities for education, culture, and the arts	Excellent		4% N=14
		Good		25% N=84
		Fair		33% N=112
		Poor		38% N=131
Residents' connection and engagement with their community	Excellent		11% N=39	
	Good		33% N=115	
	Fair		46% N=161	
	Poor		9% N=33	
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Anna to someone who asks	Very likely		37% N=136
		Somewhat likely		46% N=168
		Somewhat unlikely		12% N=42
		Very unlikely		6% N=21
	Remain in Anna for the next five years	Very likely		46% N=167
		Somewhat likely		32% N=118
		Somewhat unlikely		10% N=37
		Very unlikely		12% N=43
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		77% N=289
		Somewhat safe		18% N=68
		Neither safe nor unsafe		0% N=1
		Somewhat unsafe		4% N=14
		Very unsafe		1% N=2
	In Anna's downtown/commercial area during the day	Very safe		71% N=242
		Somewhat safe		24% N=83
		Neither safe nor unsafe		3% N=10
Somewhat unsafe			1% N=5	










Please rate how safe or unsafe you feel:	In Anna's downtown/commercial area during the day	Very unsafe		0% N=1
	From property crime	Very safe		47% N=172
		Somewhat safe		36% N=134
		Neither safe nor unsafe		8% N=30
		Somewhat unsafe		7% N=25
		Very unsafe		2% N=6
		From violent crime	Very safe	
	Somewhat safe			29% N=108
	Neither safe nor unsafe			4% N=16
	Somewhat unsafe			2% N=7
	Very unsafe			1% N=4
	From fire, flood, or other natural disaster	Very safe		48% N=173
		Somewhat safe		39% N=142
		Neither safe nor unsafe		9% N=33
		Somewhat unsafe		4% N=15
Very unsafe			0% N=1	
Please rate the job you feel the Anna community does at each of the following.	Making all residents feel welcome	Excellent		22% N=77
		Good		48% N=164
		Fair		25% N=87
		Poor		5% N=18
	Attracting people from diverse backgrounds	Excellent		26% N=80
		Good		44% N=139
		Fair		18% N=57
		Poor		12% N=37
	Valuing/respecting residents from diverse backgrounds	Excellent		23% N=73
		Good		47% N=144
		Fair		21% N=66
		Poor		9% N=27
	Taking care of vulnerable residents	Excellent		20% N=39
		Good		36% N=71
		Fair		28% N=56

Please rate the job you feel the Anna community does at each of the following.
































Please rate each of the following in the Anna community.

	Taking care of vulnerable residents	Poor		16% N=32
	Overall quality of business and service establishments	Excellent		13% N=47
		Good		42% N=155
		Fair		32% N=119
		Poor		13% N=49
	Variety of business and service establishments	Excellent		10% N=35
		Good		22% N=79
		Fair		37% N=137
		Poor		31% N=114
	Vibrancy of downtown/commercial area	Excellent		4% N=13
		Good		16% N=54
		Fair		33% N=116
		Poor		47% N=164
	Employment opportunities	Excellent		5% N=12
		Good		16% N=39
		Fair		42% N=105
		Poor		37% N=92
	Shopping opportunities	Excellent		4% N=13
		Good		11% N=41
		Fair		35% N=129
		Poor		50% N=180
	Cost of living	Excellent		10% N=39
		Good		37% N=136
		Fair		35% N=129
		Poor		18% N=65
	Overall image or reputation	Excellent		11% N=41
		Good		58% N=213
		Fair		22% N=82
		Poor		8% N=30
	Traffic flow on major streets	Excellent		6% N=21
		Good		36% N=135
































Please also rate each of the following in the Anna community.

Traffic flow on major streets	Fair		37% N=138
	Poor		21% N=76
Ease of public parking	Excellent		17% N=62
	Good		41% N=147
	Fair		31% N=110
	Poor		10% N=37
Ease of travel by car	Excellent		20% N=73
	Good		49% N=182
	Fair		25% N=94
	Poor		6% N=24
Ease of travel by public transportation	Excellent		4% N=9
	Good		4% N=7
	Fair		4% N=8
	Poor		88% N=186
Ease of travel by bicycle	Excellent		6% N=17
	Good		20% N=53
	Fair		30% N=81
	Poor		43% N=115
Ease of walking	Excellent		10% N=33
	Good		33% N=104
	Fair		33% N=107
	Poor		24% N=76
Well-planned residential growth	Excellent		15% N=49
	Good		30% N=96
	Fair		36% N=117
	Poor		19% N=60
Well-planned commercial growth	Excellent		11% N=34
	Good		31% N=99
	Fair		37% N=115
	Poor		21% N=66
Well-designed neighborhoods	Excellent		16% N=56
































Please also rate each of the following in the Anna community.
































Well-designed neighborhoods	Good		39% N=139
	Fair		34% N=122
	Poor		12% N=43
Preservation of the historical or cultural character of the community	Excellent		13% N=30
	Good		39% N=95
	Fair		32% N=77
	Poor		16% N=39
Public places where people want to spend time	Excellent		7% N=25
	Good		24% N=85
	Fair		35% N=121
	Poor		33% N=116
Variety of housing options	Excellent		13% N=45
	Good		32% N=114
	Fair		36% N=125
	Poor		19% N=67
Availability of affordable quality housing	Excellent		13% N=44
	Good		30% N=100
	Fair		34% N=114
	Poor		23% N=77
Overall quality of new development	Excellent		14% N=47
	Good		45% N=157
	Fair		31% N=108
	Poor		10% N=36
Overall appearance	Excellent		13% N=47
	Good		51% N=187
	Fair		33% N=120
	Poor		4% N=14
Cleanliness	Excellent		22% N=81
	Good		47% N=175
	Fair		25% N=94
	Poor		5% N=20
































Please also rate each of the following in the Anna community.

Water resources	Excellent		6% N=18
	Good		18% N=57
	Fair		38% N=117
	Poor		38% N=120
Air quality	Excellent		16% N=55
	Good		54% N=190
	Fair		24% N=83
	Poor		6% N=22
Availability of paths and walking trails	Excellent		17% N=59
	Good		29% N=97
	Fair		35% N=118
	Poor		19% N=63
Fitness opportunities	Excellent		11% N=37
	Good		32% N=104
	Fair		32% N=105
	Poor		24% N=78
Recreational opportunities	Excellent		7% N=25
	Good		24% N=81
	Fair		39% N=130
	Poor		29% N=96
Availability of affordable quality food	Excellent		12% N=42
	Good		33% N=121
	Fair		38% N=141
	Poor		17% N=64
Availability of affordable quality health care	Excellent		13% N=38
	Good		29% N=85
	Fair		34% N=100
	Poor		23% N=68
Availability of preventive health services	Excellent		11% N=30
	Good		30% N=82
	Fair		38% N=106
































Please also rate each of the following in the Anna community.

Availability of preventive health services	Poor		21% N=59
Availability of affordable quality mental health care	Excellent		5% N=9
	Good		12% N=21
	Fair		26% N=44
	Poor		56% N=93
Opportunities to attend cultural/arts/music activities	Excellent		7% N=23
	Good		26% N=82
	Fair		29% N=89
	Poor		37% N=116
Community support for the arts	Excellent		8% N=20
	Good		22% N=56
	Fair		33% N=85
	Poor		37% N=94
Availability of affordable quality childcare/preschool	Excellent		9% N=15
	Good		24% N=40
	Fair		34% N=57
	Poor		32% N=53
K-12 education	Excellent		13% N=29
	Good		42% N=93
	Fair		29% N=64
	Poor		16% N=36
Adult educational opportunities	Excellent		5% N=8
	Good		10% N=16
	Fair		22% N=36
	Poor		63% N=103
Sense of civic/community pride	Excellent		12% N=37
	Good		37% N=112
	Fair		41% N=125
	Poor		9% N=28
Neighborliness of residents	Excellent		17% N=61
	Good		50% N=177
































Please also rate each of the following in the Anna community.	Neighborliness of residents	Fair		24% N=87
		Poor		9% N=31
	Opportunities to participate in social events and activities	Excellent		17% N=56
		Good		33% N=109
		Fair		39% N=130
		Poor		11% N=35
	Opportunities to attend special events and festivals	Excellent		16% N=55
		Good		42% N=142
		Fair		33% N=111
		Poor		9% N=32
	Opportunities to volunteer	Excellent		16% N=39
		Good		39% N=92
		Fair		34% N=79
		Poor		11% N=26
	Opportunities to participate in community matters	Excellent		15% N=43
		Good		43% N=121
		Fair		29% N=82
		Poor		12% N=34
	Openness and acceptance of the community toward people of diverse backgrounds	Excellent		22% N=63
		Good		44% N=128
		Fair		25% N=74
		Poor		10% N=28
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Anna for help or information	No		51% N=190
		Yes		49% N=179
	Contacted Anna elected officials to express your opinion	No		88% N=326
		Yes		12% N=44
	Attended a local public meeting	No		73% N=271
		Yes		27% N=100
	Watched a local public meeting	No		79% N=293
		Yes		21% N=78
	Volunteered your time to some group/activity	No		82% N=303

Please indicate whether or not you have done each of the following in the last 12 months.	Volunteered your time to some group/activity	Yes		18% N=67
	Campaigned or advocated for a local issue, cause, or candidate	No		86% N=321
		Yes		14% N=50
	Voted in your most recent local election	No		40% N=146
		Yes		60% N=222
	Used public transportation instead of driving	No		96% N=354
		Yes		4% N=14
	Carpooled with other adults or children instead of driving alone	No		57% N=211
Yes			43% N=159	
Walked or biked instead of driving	No		56% N=207	
	Yes		44% N=164	
Please rate the quality of each of the following services in Anna.	Public information services	Excellent		21% N=58
		Good		35% N=98
		Fair		35% N=96
		Poor		10% N=26
	Economic development	Excellent		16% N=47
		Good		44% N=130
		Fair		26% N=77
		Poor		15% N=45
	Traffic enforcement	Excellent		16% N=51
		Good		44% N=144
		Fair		29% N=94
		Poor		11% N=37
	Traffic signal timing	Excellent		11% N=41
		Good		34% N=123
		Fair		33% N=118
		Poor		22% N=79
Street repair	Excellent		13% N=45	
	Good		36% N=126	
	Fair		32% N=112	
	Poor		18% N=63	
































Please rate the quality of each of the following services in Anna.

Street cleaning	Excellent		19% N=64
	Good		43% N=141
	Fair		27% N=88
	Poor		11% N=37
Street lighting	Excellent		12% N=44
	Good		37% N=136
	Fair		37% N=132
	Poor		14% N=51
Snow removal	Excellent		16% N=24
	Good		37% N=55
	Fair		21% N=31
	Poor		26% N=39
Sidewalk maintenance	Excellent		17% N=51
	Good		48% N=143
	Fair		28% N=82
	Poor		6% N=19
Bus or transit services	Excellent		7% N=11
	Good		3% N=5
	Fair		9% N=16
	Poor		81% N=136
Land use, planning and zoning	Excellent		10% N=28
	Good		26% N=72
	Fair		41% N=114
	Poor		24% N=67
Code enforcement	Excellent		7% N=22
	Good		33% N=98
	Fair		33% N=100
	Poor		27% N=80
Affordable high-speed internet access	Excellent		28% N=96
	Good		34% N=116
	Fair		20% N=70
































Please rate the quality of each of the following services in Anna.

Affordable high-speed internet access	Poor		17% N=59
Garbage collection	Excellent		34% N=126
	Good		52% N=193
	Fair		10% N=35
	Poor		4% N=17
Drinking water	Excellent		11% N=40
	Good		26% N=91
	Fair		24% N=83
	Poor		39% N=137
Sewer services	Excellent		18% N=63
	Good		51% N=173
	Fair		24% N=83
	Poor		7% N=24
Storm water management	Excellent		19% N=60
	Good		55% N=176
	Fair		19% N=61
	Poor		7% N=21
Power (electric and/or gas) utility	Excellent		25% N=93
	Good		49% N=181
	Fair		17% N=61
	Poor		8% N=31
Utility billing	Excellent		21% N=78
	Good		43% N=156
	Fair		27% N=98
	Poor		9% N=32
Police/Sheriff services	Excellent		36% N=115
	Good		54% N=172
	Fair		7% N=22
	Poor		4% N=13
Crime prevention	Excellent		26% N=77
	Good		62% N=184



























Please rate the quality of each of the following services in Anna.
































Crime prevention	Fair		10% N=29
	Poor		3% N=9
Animal control	Excellent		16% N=33
	Good		55% N=116
	Fair		21% N=45
	Poor		8% N=17
Ambulance or emergency medical services	Excellent		46% N=100
	Good		45% N=97
	Fair		8% N=18
	Poor		0% N=1
Fire services	Excellent		45% N=107
	Good		48% N=115
	Fair		5% N=12
	Poor		2% N=5
Fire prevention and education	Excellent		29% N=48
	Good		55% N=90
	Fair		10% N=16
	Poor		6% N=10
Emergency preparedness	Excellent		24% N=48
	Good		31% N=63
	Fair		34% N=68
	Poor		11% N=21
Preservation of natural areas	Excellent		15% N=43
	Good		37% N=105
	Fair		30% N=85
	Poor		18% N=50
Anna open space	Excellent		15% N=45
	Good		41% N=121
	Fair		28% N=84
	Poor		16% N=49
Recycling	Excellent		25% N=84

Please rate the quality of each of the following services in Anna.

















Recycling	Good		51% N=168
	Fair		18% N=60
	Poor		6% N=19
Yard waste pick-up	Excellent		22% N=63
	Good		43% N=127
	Fair		23% N=69
	Poor		12% N=35
City parks	Excellent		22% N=73
	Good		51% N=169
	Fair		23% N=76
	Poor		4% N=14
Recreation programs or classes	Excellent		13% N=29
	Good		38% N=82
	Fair		23% N=51
	Poor		26% N=56
Recreation centers or facilities	Excellent		9% N=20
	Good		24% N=53
	Fair		26% N=57
	Poor		42% N=94
Health services	Excellent		12% N=27
	Good		41% N=91
	Fair		26% N=59
	Poor		21% N=46
Public library services	Excellent		8% N=16
	Good		8% N=16
	Fair		12% N=23
	Poor		72% N=139
Overall customer service by Anna employees	Excellent		28% N=83
	Good		55% N=161
	Fair		13% N=38
	Poor		4% N=11

Please rate the following categories of Anna government performance.
































The value of services for the taxes paid to Anna	Excellent		8% N=23
	Good		33% N=101
	Fair		38% N=116
	Poor		21% N=63
The overall direction that Anna is taking	Excellent		18% N=60
	Good		42% N=142
	Fair		23% N=79
	Poor		17% N=56
The job Anna government does at welcoming resident involvement	Excellent		15% N=43
	Good		43% N=124
	Fair		31% N=89
	Poor		12% N=33
Overall confidence in Anna government	Excellent		14% N=47
	Good		41% N=134
	Fair		33% N=108
	Poor		12% N=40
Generally acting in the best interest of the community	Excellent		16% N=53
	Good		43% N=141
	Fair		27% N=87
	Poor		14% N=44
Being honest	Excellent		22% N=61
	Good		43% N=118
	Fair		23% N=63
	Poor		11% N=29
Being open and transparent to the public	Excellent		18% N=52
	Good		44% N=125
	Fair		23% N=66
	Poor		14% N=41
Informing residents about issues facing the community	Excellent		18% N=55
	Good		38% N=116
	Fair		28% N=86








Please rate the following categories of Anna government performance.	Informing residents about issues facing the community	Poor		15% N=46
	Treating all residents fairly	Excellent		26% N=71
		Good		52% N=142
		Fair		14% N=39
		Poor		7% N=19
Treating residents with respect	Excellent		28% N=82	
	Good		52% N=155	
	Fair		13% N=39	
	Poor		7% N=21	
Overall, how would you rate the quality of the services provided by each of the following?	The City of Anna	Excellent		20% N=70
		Good		54% N=189
		Fair		21% N=74
		Poor		5% N=16
	The Federal Government	Excellent		1% N=3
		Good		26% N=84
		Fair		35% N=111
		Poor		38% N=120
Please rate how important, if at all, you think it is for the Anna community to focus on each of the following in the coming two years.	Overall economic health	Essential		53% N=190
		Very important		41% N=144
		Somewhat important		5% N=19
		Not at all important		1% N=2
	Overall quality of the transportation system	Essential		34% N=125
		Very important		29% N=105
		Somewhat important		32% N=117
		Not at all important		5% N=20
	Overall design or layout of residential and commercial areas	Essential		39% N=143
		Very important		43% N=160
		Somewhat important		18% N=65
		Not at all important		0% N=
	Overall quality of the utility infrastructure	Essential		65% N=234
Very important			27% N=99	

Please rate how important, if at all, you think it is for the Anna community to focus on each of the following in the coming two years.

Overall quality of the utility infrastructure	Somewhat important		8% N=29	
	Essential		57% N=210	
Overall feeling of safety	Very important		37% N=135	
	Somewhat important		6% N=22	
	Not at all important		1% N=2	
	Essential		35% N=128	
Overall quality of natural environment	Very important		49% N=182	
	Somewhat important		15% N=54	
	Not at all important		2% N=6	
	Essential		31% N=115	
Overall quality of parks and recreation opportunities	Very important		50% N=185	
	Somewhat important		18% N=68	
	Not at all important		0% N=2	
	Essential		30% N=111	
Overall health and wellness opportunities	Very important		41% N=153	
	Somewhat important		28% N=102	
	Not at all important		1% N=3	
	Essential		32% N=119	
Overall opportunities for education, culture, and the arts	Very important		40% N=146	
	Somewhat important		24% N=90	
	Not at all important		4% N=13	
	Essential		23% N=84	
Residents' connection and engagement with their community	Very important		47% N=173	
	Somewhat important		29% N=108	
	Not at all important		1% N=5	
	In general, how many times do you:	Access the internet from your home	Several times a day	 89% N=324
Access the internet from your home		Once a day		5% N=20
		A few times a week		5% N=16
		Every few weeks		1% N=3
		Less often or never		1% N=2
		Access the internet from your cell phone	Several times a day	 92% N=331

In general, how many times do you:	Access the internet from your cell phone	Once a day	4% N=14
		A few times a week	2% N=8
		Every few weeks	2% N=6
		Less often or never	0% N=2
Visit social media sites	Several times a day	71% N=260	
	Once a day	10% N=37	
	A few times a week	7% N=25	
	Every few weeks	3% N=11	
	Less often or never	9% N=34	
Use or check email	Several times a day	85% N=311	
	Once a day	11% N=41	
	A few times a week	3% N=10	
	Every few weeks	1% N=3	
	Less often or never	0% N=1	
Share your opinions online	Several times a day	14% N=50	
	Once a day	5% N=19	
	A few times a week	19% N=69	
	Every few weeks	14% N=52	
	Less often or never	47% N=171	
Shop online	Several times a day	20% N=73	
	Once a day	11% N=41	
	A few times a week	38% N=140	
	Every few weeks	23% N=84	
	Less often or never	7% N=26	
Please rate your overall health.	Excellent	27% N=99	
	Very good	50% N=183	
	Good	18% N=67	
	Fair	3% N=13	
	Poor	2% N=6	
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Very positive	3% N=10	
	Somewhat positive	13% N=47	

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Neutral		38% N=138	
	Somewhat negative		34% N=121	
	Very negative		12% N=45	
How many years have you lived in Anna?	Less than 2 years		34% N=123	
	2-5 years		39% N=144	
	6-10 years		16% N=57	
	11-20 years		8% N=28	
	More than 20 years		4% N=15	
Which best describes the building you live in?	One family house detached from any other houses		92% N=340	
	Building with two or more homes (duplex, townhome, apa..		5% N=20	
	Mobile home		1% N=3	
	Other		1% N=6	
Do you rent or own your home?	Rent		21% N=77	
	Own		79% N=291	
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$500		2% N=7
		\$500 to \$999		7% N=25
		\$1,000 to \$1,499		12% N=45
		\$1,500 to \$1,999		33% N=122
		\$2,000 to \$2,499		29% N=104
		\$2,500 to \$2,999		11% N=40
		\$3,000 to \$3,499		2% N=6
		\$3,500 or more		4% N=15
Do any children 17 or under live in your household?	No		52% N=192	
	Yes		48% N=176	
Are you or any other members of your household aged 65 or older?	No		86% N=318	
	Yes		14% N=50	
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		3% N=9	
	\$25,000 to \$49,999		10% N=35	
	\$50,000 to \$74,999		12% N=45	
	\$75,000 to \$99,999		19% N=69	
	\$100,000 to \$149,999		37% N=134	

	from all sources for all persons living in your household.)	\$150,000 or more		19% N=67
Are you Spanish, Hispanic, or Latino?	Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino		75% N=271
		Yes, I consider myself to be Spanish, Hispanic, or Latino		25% N=88
	What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		1% N=4
		Asian, Asian Indian, or Pacific Islander		7% N=25
		Black or African American		10% N=35
		White		82% N=294
		Other		6% N=22
			In which category is your age?	18-24 years
25-34 years				39% N=143
35-44 years				23% N=84
45-54 years				19% N=71
55-64 years				9% N=34
65-74 years				5% N=20
75 years or older				3% N=10
	What is your gender?	Woman		49% N=181
		Man		51% N=185
		Identify in another way		0% N=

Methods (open participation)

As part of its participation in The National Community Survey™ (The NCST™), the City of Anna conducted a survey of 375 residents. Survey invitations were mailed to randomly selected households and data were collected from September 21, 2022 to November 9, 2022. The results from this main survey effort represent the most robust estimate of your residents’ opinions.

After the above data collection period was underway, a link to an online open participation survey was publicized by the City of Anna. The open participation survey was identical to the probability sample survey with two small updates; it asked a question to confirm the respondent was a resident of Anna and also a question about where they heard about the survey. The open participation survey was open to all city residents and became available on October 26, 2022. The survey remained open for two weeks and there were 213 responses.





























The open participation survey data were not collected through a random sample and it is unknown who in the community was aware of the survey; therefore, a level of confidence in the representativeness of the sample cannot be estimated. However, to reduce bias where possible, these data were statistically weighted to match the demographic characteristics of the 2010 Census and 2020 American Community Survey estimates for adults in the City of Anna. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, and housing tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.* The results of the weighting scheme for the open participation survey are presented in the following table.





























* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from <https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf>

































		Unweighted	Weighted	Target*
Age	18-34	21%	42%	40%
	35-54	52%	40%	41%
	55+	27%	17%	19%
Hispanic	No, not Spanish, Hispanic, or Latino	86%	75%	77%
	Yes, I consider myself to be Spanish, Hispana..	14%	25%	23%
Housing type	Attached	1%	5%	12%
	Detached	99%	95%	88%
race	Not white	17%	22%	23%
	White	83%	78%	77%
Race/ethnicity	Not white alone	25%	40%	41%
	White alone, not Hispanic or Latino	75%	60%	59%
Sex	Man	34%	54%	51%
	Woman	66%	46%	49%
Sex/age	Man 18-34	8%	23%	22%
	Man 35-54	14%	21%	20%
	Man 55+	11%	9%	9%
	Woman 18-34	13%	19%	18%
	Woman 35-54	38%	19%	21%
	Woman 55+	15%	8%	10%
Tenure	Own	93%	76%	74%
	Rent	7%	24%	26%

































Open participation survey results




























This dashboard contains a complete set of responses to each question on the open participation survey. By default, "don't know" responses are excluded, but may be added to the table using the response filter to the right. In some tables, the percentages may not sum to 100%; this is either because the question permitted the respondent to "choose all that apply", or for a question that asked the respondent to select one answer, it is due to the customary practice of rounding values to the nearest whole number.

	Do you live within the city limits of Anna?	Yes		94% N=195
		No		4% N=7
		I don't know		2% N=4
Please rate each of the following aspects of quality of life in Anna.	Anna as a place to live	Excellent		11% N=22
		Good		61% N=125
		Fair		24% N=50
		Poor		4% N=9
	Your neighborhood as a place to live	Excellent		14% N=29
		Good		54% N=111
		Fair		22% N=45
		Poor		10% N=21
	Anna as a place to raise children	Excellent		19% N=34
		Good		44% N=79
		Fair		30% N=54
		Poor		8% N=14
	Anna as a place to work	Excellent		6% N=8
		Good		8% N=11
		Fair		39% N=52
		Poor		47% N=62
Anna as a place to visit	Excellent		3% N=5	
	Good		17% N=35	
	Fair		41% N=83	
	Poor		39% N=79	
Anna as a place to retire	Excellent		13% N=23	
	Good		32% N=58	
	Fair		28% N=51	
	Poor		26% N=47	
The overall quality of life	Excellent		8% N=17	
































Please rate each of the following aspects of quality of life in Anna.	The overall quality of life	Good		49% N=101
		Fair		33% N=67
		Poor		9% N=19
	Sense of community	Excellent		18% N=37
		Good		35% N=73
		Fair		29% N=59
Poor			18% N=38	
Please rate each of the following characteristics as they relate to Anna as a whole.	Overall economic health	Excellent		6% N=11
		Good		46% N=87
		Fair		37% N=70
		Poor		11% N=20
	Overall quality of the transportation system	Excellent		1% N=2
		Good		10% N=20
		Fair		30% N=58
		Poor		58% N=111
	Overall design or layout of residential and commercial areas	Excellent		4% N=9
		Good		27% N=55
		Fair		26% N=53
		Poor		43% N=90
Overall quality of the utility infrastructure	Excellent		3% N=6	
	Good		28% N=53	
	Fair		31% N=60	
	Poor		38% N=73	
Overall feeling of safety	Excellent		16% N=33	
	Good		48% N=99	
	Fair		33% N=69	
	Poor		3% N=6	
Overall quality of natural environment	Excellent		8% N=16	
	Good		40% N=80	
	Fair		43% N=86	
	Poor		9% N=18	
Overall quality of parks and recreation opportunities	Excellent		11% N=22	

Please rate each of the following characteristics as they relate to Anna as a whole.	Overall quality of parks and recreation opportunities	Good		34% N=68
		Fair		38% N=76
		Poor		17% N=33
	Overall health and wellness opportunities	Excellent		3% N=5
		Good		38% N=71
		Fair		39% N=74
		Poor		20% N=38
	Overall opportunities for education, culture, and the arts	Excellent		5% N=10
		Good		21% N=39
		Fair		35% N=63
		Poor		39% N=72
	Residents' connection and engagement with their community	Excellent		5% N=10
Good			43% N=84	
Fair			35% N=67	
Poor			18% N=34	
Please indicate how likely or unlikely you are to do each of the following.	Recommend living in Anna to someone who asks	Very likely		25% N=51
		Somewhat likely		37% N=76
		Somewhat unlikely		22% N=45
		Very unlikely		16% N=33
	Remain in Anna for the next five years	Very likely		35% N=69
		Somewhat likely		34% N=68
		Somewhat unlikely		14% N=28
		Very unlikely		18% N=35
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe		58% N=116
		Somewhat safe		38% N=76
		Neither safe nor unsafe		3% N=6
		Somewhat unsafe		1% N=2
		Very unsafe		1% N=2
	In Anna's downtown/commercial area during the day	Very safe		41% N=72
		Somewhat safe		36% N=63
		Neither safe nor unsafe		16% N=29
Somewhat unsafe			7% N=13	

































Please rate how safe or unsafe you feel:	From property crime	Very safe		27% N=56
		Somewhat safe		44% N=91
		Neither safe nor unsafe		13% N=28
		Somewhat unsafe		12% N=25
		Very unsafe		3% N=5
	From violent crime	Very safe		48% N=97
		Somewhat safe		37% N=75
		Neither safe nor unsafe		9% N=18
		Somewhat unsafe		5% N=10
		Very unsafe		2% N=3
	From fire, flood, or other natural disaster	Very safe		32% N=65
		Somewhat safe		32% N=66
		Neither safe nor unsafe		23% N=47
		Somewhat unsafe		12% N=24
		Very unsafe		1% N=2
Please rate the job you feel the Anna community does at each of the following.	Making all residents feel welcome	Excellent		17% N=33
		Good		34% N=69
		Fair		31% N=64
		Poor		18% N=36
	Attracting people from diverse backgrounds	Excellent		17% N=29
		Good		41% N=69
		Fair		24% N=41
		Poor		18% N=30
	Valuing/respecting residents from diverse backgrounds	Excellent		18% N=31
		Good		37% N=63
		Fair		30% N=51
		Poor		14% N=24
	Taking care of vulnerable residents	Excellent		10% N=13
		Good		27% N=35
		Fair		39% N=50
		Poor		23% N=29
Please rate each of the following in the Anna community.	Overall quality of business and service establishments	Excellent		4% N=8

Please rate each of the following in the Anna community.	Overall quality of business and service establishments	Good		32% N=64
		Fair		41% N=82
		Poor		24% N=47
Variety of business and service establishments	Excellent		1% N=1	
	Good		15% N=29	
	Fair		35% N=70	
	Poor		49% N=98	
Vibrancy of downtown/commercial area	Excellent		0% N=1	
	Good		9% N=19	
	Fair		33% N=66	
	Poor		57% N=114	
Employment opportunities	Excellent		0% N=1	
	Good		15% N=22	
	Fair		33% N=48	
	Poor		51% N=74	
Shopping opportunities	Excellent		0% N=	
	Good		9% N=18	
	Fair		23% N=46	
	Poor		67% N=131	
Cost of living	Excellent		6% N=13	
	Good		21% N=43	
	Fair		38% N=79	
	Poor		34% N=70	
Overall image or reputation	Excellent		9% N=17	
	Good		43% N=86	
	Fair		32% N=63	
	Poor		16% N=33	
Please also rate each of the following in the Anna community.	Traffic flow on major streets	Excellent		4% N=8
		Good		21% N=44
		Fair		35% N=72
		Poor		40% N=83
Ease of public parking	Excellent		8% N=15	

































Please also rate each of the following in the Anna community.

Ease of public parking	Good		38% N=73
	Fair		35% N=67
	Poor		20% N=39
Ease of travel by car	Excellent		12% N=23
	Good		47% N=94
	Fair		30% N=61
	Poor		12% N=23
Ease of travel by public transportation	Excellent		3% N=3
	Fair		10% N=13
	Poor		87% N=109
Ease of travel by bicycle	Excellent		4% N=6
	Good		23% N=31
	Fair		30% N=41
	Poor		42% N=58
Ease of walking	Excellent		5% N=9
	Good		23% N=39
	Fair		35% N=62
	Poor		37% N=65
Well-planned residential growth	Excellent		5% N=10
	Good		27% N=53
	Fair		29% N=57
	Poor		39% N=77
Well-planned commercial growth	Excellent		5% N=9
	Good		20% N=37
	Fair		38% N=70
	Poor		37% N=69
Well-designed neighborhoods	Excellent		4% N=7
	Good		32% N=64
	Fair		40% N=78
	Poor		25% N=48
Preservation of the historical or cultural character of the community	Excellent		9% N=14
	Good		33% N=53
























Please also rate each of the following in the Anna community.

































Preservation of the historical or cultural character of the community	Fair		37% N=59
	Poor		22% N=35
Public places where people want to spend time	Excellent		6% N=12
	Good		13% N=26
	Fair		41% N=80
	Poor		40% N=78
Variety of housing options	Excellent		7% N=13
	Good		20% N=39
	Fair		46% N=88
	Poor		27% N=51
Availability of affordable quality housing	Excellent		6% N=10
	Good		21% N=40
	Fair		35% N=65
	Poor		39% N=73
Overall quality of new development	Excellent		9% N=17
	Good		35% N=70
	Fair		25% N=50
	Poor		31% N=62
Overall appearance	Excellent		6% N=12
	Good		38% N=78
	Fair		40% N=83
	Poor		16% N=34
Cleanliness	Excellent		10% N=20
	Good		37% N=76
	Fair		30% N=62
	Poor		23% N=49
Water resources	Excellent		5% N=8
	Good		14% N=26
	Fair		27% N=50
	Poor		54% N=98
Air quality	Excellent		14% N=27
	Good		41% N=76

































Please also rate each of the following in the Anna community.

Air quality	Fair		36% N=67
	Poor		9% N=17
Availability of paths and walking trails	Excellent		8% N=14
	Good		21% N=40
	Fair		47% N=90
	Poor		24% N=45
Fitness opportunities	Excellent		3% N=5
	Good		32% N=58
	Fair		42% N=77
	Poor		24% N=43
Recreational opportunities	Excellent		3% N=6
	Good		27% N=50
	Fair		37% N=69
	Poor		33% N=61
Availability of affordable quality food	Excellent		2% N=4
	Good		34% N=70
	Fair		34% N=71
	Poor		29% N=61
Availability of affordable quality health care	Excellent		2% N=3
	Good		28% N=46
	Fair		45% N=74
	Poor		25% N=42
Availability of preventive health services	Excellent		3% N=4
	Good		31% N=47
	Fair		33% N=51
	Poor		33% N=51
Availability of affordable quality mental health care	Excellent		0% N=0
	Good		6% N=6
	Fair		24% N=26
	Poor		70% N=76
Opportunities to attend cultural/arts/music activities	Excellent		8% N=14
	Good		14% N=26











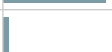

















Please also rate each of the following in the Anna community.

Opportunities to attend cultural/arts/music activities	Fair		32% N=58
	Poor		46% N=84
Community support for the arts	Excellent		2% N=3
	Good		14% N=19
	Fair		33% N=46
	Poor		51% N=71
Availability of affordable quality childcare/preschool	Excellent		6% N=7
	Good		25% N=30
	Fair		34% N=40
	Poor		35% N=41
K-12 education	Excellent		9% N=11
	Good		31% N=39
	Fair		25% N=31
	Poor		35% N=43
Adult educational opportunities	Excellent		1% N=1
	Good		8% N=9
	Fair		31% N=34
	Poor		60% N=65
Sense of civic/community pride	Excellent		8% N=16
	Good		28% N=54
	Fair		47% N=92
	Poor		17% N=33
Neighborliness of residents	Excellent		9% N=17
	Good		40% N=78
	Fair		30% N=58
	Poor		21% N=41
Opportunities to participate in social events and activities	Excellent		8% N=16
	Good		40% N=73
	Fair		42% N=78
	Poor		10% N=19
Opportunities to attend special events and festivals	Excellent		19% N=37
	Good		38% N=76

































Please also rate each of the following in the Anna community.	Opportunities to attend special events and festivals	Fair		30% N=60
		Poor		13% N=25
	Opportunities to volunteer	Excellent		12% N=17
		Good		36% N=48
Fair			39% N=53	
Poor			12% N=17	
Opportunities to participate in community matters	Excellent		13% N=22	
	Good		37% N=60	
	Fair		36% N=58	
	Poor		13% N=21	
Openness and acceptance of the community toward people of diverse backgrounds	Excellent		11% N=18	
	Good		37% N=60	
	Fair		24% N=38	
	Poor		28% N=45	
Please indicate whether or not you have done each of the following in the last 12 months.	Contacted the City of Anna for help or information	No		45% N=92
		Yes		55% N=114
	Contacted Anna elected officials to express your opinion	No		66% N=138
		Yes		34% N=69
	Attended a local public meeting	No		61% N=126
		Yes		39% N=81
	Watched a local public meeting	No		63% N=130
		Yes		37% N=77
	Volunteered your time to some group/activity	No		76% N=158
		Yes		24% N=49
	Campaigned or advocated for a local issue, cause, or candidate	No		79% N=164
		Yes		21% N=43
	Voted in your most recent local election	No		17% N=34
		Yes		83% N=173
	Used public transportation instead of driving	No		96% N=198
		Yes		4% N=9
	Carpooled with other adults or children instead of driving alone	No		53% N=109
		Yes		47% N=98

Please indicate whether or not you have done each of the following in the last 12 months.	Walked or biked instead of driving	No		67% N=138
		Yes		33% N=68
Please rate the quality of each of the following services in Anna.	Public information services	Excellent		12% N=21
		Good		30% N=51
		Fair		40% N=69
		Poor		18% N=30
	Economic development	Excellent		10% N=18
		Good		25% N=45
		Fair		43% N=78
		Poor		21% N=38
	Traffic enforcement	Excellent		10% N=19
		Good		36% N=69
		Fair		30% N=58
		Poor		24% N=45
Traffic signal timing	Excellent		5% N=9	
	Good		33% N=66	
	Fair		31% N=62	
	Poor		31% N=62	
Street repair	Excellent		5% N=9	
	Good		32% N=65	
	Fair		31% N=63	
	Poor		32% N=66	
Street cleaning	Excellent		8% N=16	
	Good		38% N=73	
	Fair		28% N=53	
	Poor		26% N=49	
Street lighting	Excellent		10% N=20	
	Good		27% N=56	
	Fair		41% N=84	
	Poor		22% N=44	
Snow removal	Excellent		13% N=12	
	Good		26% N=24	

































Please rate the quality of each of the following services in Anna.

































Snow removal	Fair		28% N=26
	Poor		34% N=31
Sidewalk maintenance	Excellent		8% N=14
	Good		38% N=63
	Fair		29% N=47
	Poor		25% N=41
Bus or transit services	Excellent		2% N=1
	Good		2% N=2
	Fair		7% N=6
	Poor		89% N=74
Land use, planning and zoning	Excellent		2% N=3
	Good		16% N=29
	Fair		31% N=55
	Poor		50% N=88
Code enforcement	Excellent		3% N=5
	Good		27% N=49
	Fair		35% N=63
	Poor		36% N=65
Affordable high-speed internet access	Excellent		20% N=41
	Good		22% N=44
	Fair		21% N=43
	Poor		36% N=72
Garbage collection	Excellent		28% N=58
	Good		44% N=89
	Fair		17% N=34
	Poor		11% N=24
Drinking water	Excellent		6% N=11
	Good		21% N=42
	Fair		19% N=38
	Poor		54% N=109
Sewer services	Excellent		16% N=30
	Good		40% N=76

Please rate the quality of each of the following services in Anna.

































Sewer services	Fair		27% N=50
	Poor		17% N=32
Storm water management	Excellent		20% N=36
	Good		40% N=71
	Fair		24% N=43
	Poor		16% N=29
Power (electric and/or gas) utility	Excellent		22% N=42
	Good		37% N=71
	Fair		30% N=57
	Poor		11% N=20
Utility billing	Excellent		17% N=33
	Good		29% N=55
	Fair		31% N=58
	Poor		23% N=45
Police/Sheriff services	Excellent		34% N=60
	Good		43% N=75
	Fair		18% N=31
	Poor		5% N=8
Crime prevention	Excellent		22% N=40
	Good		44% N=79
	Fair		30% N=53
	Poor		4% N=7
Animal control	Excellent		16% N=23
	Good		28% N=39
	Fair		34% N=48
	Poor		22% N=31
Ambulance or emergency medical services	Excellent		30% N=41
	Good		46% N=62
	Fair		15% N=20
	Poor		9% N=12
Fire services	Excellent		35% N=51
	Good		52% N=75

Please rate the quality of each of the following services in Anna.
































Fire services	Fair		12% N=18
Fire prevention and education	Excellent		23% N=28
	Good		39% N=48
	Fair		22% N=27
	Poor		16% N=20
Emergency preparedness	Excellent		9% N=11
	Good		34% N=38
	Fair		38% N=43
	Poor		19% N=21
Preservation of natural areas	Excellent		6% N=9
	Good		20% N=34
	Fair		38% N=63
	Poor		35% N=59
Anna open space	Excellent		4% N=7
	Good		23% N=38
	Fair		40% N=65
	Poor		33% N=53
Recycling	Excellent		17% N=31
	Good		42% N=76
	Fair		27% N=48
	Poor		14% N=26
Yard waste pick-up	Excellent		9% N=15
	Good		33% N=55
	Fair		36% N=60
	Poor		22% N=36
City parks	Excellent		14% N=27
	Good		40% N=76
	Fair		39% N=74
	Poor		8% N=14
Recreation programs or classes	Excellent		6% N=8
	Good		28% N=37
	Fair		37% N=49

































Please rate the quality of each of the following services in Anna.	Recreation programs or classes	Poor		29% N=38
	Recreation centers or facilities	Excellent		3% N=5
		Good		18% N=25
		Fair		21% N=29
		Poor		57% N=78
	Health services	Excellent		1% N=1
		Good		28% N=36
		Fair		41% N=53
		Poor		29% N=38
	Public library services	Good		12% N=15
		Fair		8% N=10
		Poor		79% N=96
	Overall customer service by Anna employees	Excellent		23% N=40
		Good		37% N=66
		Fair		31% N=55
Poor			9% N=16	
Please rate the following categories of Anna government performance.	The value of services for the taxes paid to Anna	Excellent		4% N=7
		Good		25% N=47
		Fair		29% N=56
		Poor		42% N=81
	The overall direction that Anna is taking	Excellent		14% N=26
		Good		26% N=51
		Fair		26% N=50
		Poor		35% N=68
	The job Anna government does at welcoming resident involvement	Excellent		11% N=19
		Good		29% N=53
		Fair		24% N=43
		Poor		36% N=65
	Overall confidence in Anna government	Excellent		11% N=21
		Good		30% N=60
		Fair		26% N=51
		Poor		33% N=66

































Please rate the following categories of Anna government performance.

































Generally acting in the best interest of the community	Excellent		7% N=14	
	Good		34% N=64	
	Fair		27% N=51	
	Poor		32% N=61	
Being honest	Excellent		8% N=14	
	Good		37% N=63	
	Fair		27% N=46	
	Poor		28% N=47	
Being open and transparent to the public	Excellent		9% N=16	
	Good		31% N=57	
	Fair		34% N=63	
	Poor		26% N=48	
Informing residents about issues facing the community	Excellent		8% N=14	
	Good		30% N=54	
	Fair		33% N=58	
	Poor		29% N=51	
Treating all residents fairly	Excellent		21% N=31	
	Good		28% N=42	
	Fair		33% N=50	
	Poor		18% N=27	
Treating residents with respect	Excellent		19% N=34	
	Good		35% N=63	
	Fair		33% N=58	
	Poor		13% N=23	
Overall, how would you rate the quality of the services provided by each of the following?	The City of Anna	Excellent		17% N=34
		Good		32% N=63
		Fair		32% N=63
		Poor		18% N=36
	The Federal Government	Excellent		3% N=5
		Good		11% N=20
		Fair		40% N=72
		Poor		45% N=81

Please rate how important, if at all, you think it is for the Anna community to focus on each of the following in the coming two years.

Overall economic health	Essential		50% N=102
	Very important		40% N=81
	Somewhat important		11% N=22
Overall quality of the transportation system	Essential		32% N=65
	Very important		29% N=58
	Somewhat important		32% N=65
	Not at all important		6% N=12
Overall design or layout of residential and commercial areas	Essential		53% N=109
	Very important		37% N=75
	Somewhat important		9% N=19
	Not at all important		1% N=2
Overall quality of the utility infrastructure	Essential		65% N=134
	Very important		28% N=58
	Somewhat important		6% N=13
	Not at all important		0% N=
Overall feeling of safety	Essential		49% N=101
	Very important		42% N=86
	Somewhat important		9% N=18
	Not at all important		0% N=
Overall quality of natural environment	Essential		31% N=64
	Very important		49% N=100
	Somewhat important		17% N=35
	Not at all important		3% N=7
Overall quality of parks and recreation opportunities	Essential		28% N=57
	Very important		47% N=95
	Somewhat important		25% N=51
	Not at all important		0% N=
Overall health and wellness opportunities	Essential		17% N=35
	Very important		50% N=103
	Somewhat important		31% N=64
	Not at all important		2% N=4
Overall opportunities for education, culture, and the arts	Essential		35% N=71

Please rate how important, if at all, you think it is for the Anna community to focus on each of the following in the coming two years.					
Overall opportunities for education, culture, and the arts	Very important		32%	N=64	
	Somewhat important		25%	N=50	
	Not at all important		8%	N=15	
Residents' connection and engagement with their community	Essential		30%	N=62	
	Very important		31%	N=65	
	Somewhat important		32%	N=66	
	Not at all important		7%	N=14	
In general, how many times do you:	Access the internet from your home	Several times a day		87%	N=181
		Once a day		7%	N=15
		A few times a week		2%	N=5
		Every few weeks		2%	N=5
		Less often or never		1%	N=1
Access the internet from your cell phone	Several times a day		99%	N=205	
	Once a day		1%	N=1	
	A few times a week		0%	N=	
	Less often or never		0%	N=	
Visit social media sites	Several times a day		82%	N=168	
	Once a day		12%	N=25	
	A few times a week		5%	N=10	
	Every few weeks		0%	N=	
	Less often or never		1%	N=3	
Use or check email	Several times a day		87%	N=179	
	Once a day		10%	N=20	
	A few times a week		3%	N=7	
	Every few weeks		0%	N=	
Share your opinions online	Several times a day		17%	N=35	
	Once a day		4%	N=8	
	A few times a week		25%	N=51	
	Every few weeks		11%	N=22	
	Less often or never		43%	N=88	
Shop online	Several times a day		28%	N=57	
	Once a day		8%	N=16	

In general, how many times do you:	Shop online	A few times a week		31% N=63
		Every few weeks		31% N=65
		Less often or never		3% N=6
Please rate your overall health.		Excellent		23% N=47
		Very good		50% N=103
		Good		24% N=50
		Fair		2% N=5
		Poor		1% N=2
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:		Very positive		5% N=11
		Somewhat positive		13% N=27
		Neutral		31% N=65
		Somewhat negative		37% N=76
		Very negative		14% N=29
How many years have you lived in Anna?		Less than 2 years		31% N=65
		2-5 years		38% N=80
		6-10 years		15% N=31
		11-20 years		9% N=18
		More than 20 years		6% N=13
Which best describes the building you live in?		One family house detached from any other houses		92% N=190
		Building with two or more homes (duplex, townhome, apa..		5% N=10
		Mobile home		1% N=2
		Other		2% N=5
Do you rent or own your home?		Rent		24% N=50
		Own		76% N=157
About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?	About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Less than \$500		1% N=2
		\$500 to \$999		6% N=13
		\$1,000 to \$1,499		9% N=19
		\$1,500 to \$1,999		28% N=57
		\$2,000 to \$2,499		35% N=73
		\$2,500 to \$2,999		13% N=26
		\$3,000 to \$3,499		6% N=13
		\$3,500 or more		1% N=3

Do any children 17 or under live in your household?	No		44% N=91
	Yes		56% N=116
Are you or any other members of your household aged 65 or older?	No		84% N=173
	Yes		16% N=33
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Less than \$25,000		2% N=5
	\$25,000 to \$49,999		8% N=16
	\$50,000 to \$74,999		11% N=23
	\$75,000 to \$99,999		23% N=47
	\$100,000 to \$149,999		37% N=74
	\$150,000 or more		18% N=37
	Are you Spanish, Hispanic, or Latino? Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino	
Yes, I consider myself to be Spanish, Hispanic, or Latino			25% N=50
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native		4% N=9
	Asian, Asian Indian, or Pacific Islander		5% N=10
	Black or African American		6% N=13
	White		85% N=174
	Other		8% N=17
	In which category is your age?	18-24 years	
25-34 years			36% N=74
35-44 years			19% N=39
45-54 years			21% N=44
55-64 years			8% N=16
65-74 years			9% N=18
75 years or older			1% N=2
What is your gender?	Woman		46% N=94
	Man		54% N=111
	Identify in another way		0% N=
How did you hear about this survey? (Select all that apply.)	The City's website		10% N=22
	The City's social media (Facebook, Twitter, Instagram,...		35% N=72
	Received an email from the City		24% N=49
	In a city newsletter or utility bill		3% N=6
	Received a postcard or letter from the City		3% N=6

How did you hear about this survey? (Select all that apply.)

Nextdoor	1%	N=2
In my Facebook feed	27%	N=56
Saw a flier or poster about it	0%	N=
Heard about it from a family member, friend or neighbor	7%	N=14
Heard about it from a business or social organization in my co..	0%	N=1
Polco's weekly email	0%	N=
Polco social media post	0%	N=1
Other	0%	N=

The City of Anna 2022 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

1. Please rate each of the following aspects of quality of life in Anna.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Anna as a place to live.....	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Anna as a place to raise children.....	1	2	3	4	5
Anna as a place to work	1	2	3	4	5
Anna as a place to visit	1	2	3	4	5
Anna as a place to retire.....	1	2	3	4	5
The overall quality of life in Anna.....	1	2	3	4	5
Sense of community.....	1	2	3	4	5

2. Please rate each of the following characteristics as they relate to Anna as a whole.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall economic health of Anna	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus) in Anna	1	2	3	4	5
Overall design or layout of Anna's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Anna (water, sewer, storm water, electric/gas, broadband).....	1	2	3	4	5
Overall feeling of safety in Anna.....	1	2	3	4	5
Overall quality of natural environment in Anna.....	1	2	3	4	5
Overall quality of parks and recreation opportunities.....	1	2	3	4	5
Overall health and wellness opportunities in Anna.....	1	2	3	4	5
Overall opportunities for education, culture, and the arts.....	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

3. Please indicate how likely or unlikely you are to do each of the following.

	<u>Very likely</u>	<u>Somewhat likely</u>	<u>Somewhat unlikely</u>	<u>Very unlikely</u>	<u>Don't know</u>
Recommend living in Anna to someone who asks	1	2	3	4	5
Remain in Anna for the next five years	1	2	3	4	5

4. Please rate how safe or unsafe you feel:

	<u>Very safe</u>	<u>Somewhat safe</u>	<u>Neither safe nor unsafe</u>	<u>Somewhat unsafe</u>	<u>Very unsafe</u>	<u>Don't know</u>
In your neighborhood during the day.....	1	2	3	4	5	6
In Anna's downtown/commercial area during the day	1	2	3	4	5	6
From property crime.....	1	2	3	4	5	6
From violent crime.....	1	2	3	4	5	6
From fire, flood, or other natural disaster	1	2	3	4	5	6

5. Please rate the job you feel the Anna community does at each of the following.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Making all residents feel welcome	1	2	3	4	5
Attracting people from diverse backgrounds.....	1	2	3	4	5
Valuing/respecting residents from diverse backgrounds.....	1	2	3	4	5
Taking care of vulnerable residents (elderly, disabled, homeless, etc.).....	1	2	3	4	5

6. Please rate each of the following in the Anna community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Overall quality of business and service establishments in Anna	1	2	3	4	5
Variety of business and service establishments in Anna.....	1	2	3	4	5
Vibrancy of downtown/commercial area	1	2	3	4	5
Employment opportunities	1	2	3	4	5
Shopping opportunities	1	2	3	4	5
Cost of living in Anna.....	1	2	3	4	5
Overall image or reputation of Anna.....	1	2	3	4	5

7. Please also rate each of the following in the Anna community.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Traffic flow on major streets.....	1	2	3	4	5
Ease of public parking.....	1	2	3	4	5
Ease of travel by car in Anna.....	1	2	3	4	5
Ease of travel by public transportation in Anna.....	1	2	3	4	5
Ease of travel by bicycle in Anna.....	1	2	3	4	5
Ease of walking in Anna.....	1	2	3	4	5
Well-planned residential growth.....	1	2	3	4	5
Well-planned commercial growth.....	1	2	3	4	5
Well-designed neighborhoods.....	1	2	3	4	5
Preservation of the historical or cultural character of the community.....	1	2	3	4	5
Public places where people want to spend time.....	1	2	3	4	5
Variety of housing options.....	1	2	3	4	5
Availability of affordable quality housing.....	1	2	3	4	5
Overall quality of new development in Anna.....	1	2	3	4	5
Overall appearance of Anna.....	1	2	3	4	5
Cleanliness of Anna.....	1	2	3	4	5
Water resources (beaches, lakes, ponds, riverways, etc.).....	1	2	3	4	5
Air quality.....	1	2	3	4	5
Availability of paths and walking trails.....	1	2	3	4	5
Fitness opportunities (including exercise classes and paths or trails, etc.)... ..	1	2	3	4	5
Recreational opportunities.....	1	2	3	4	5
Availability of affordable quality food.....	1	2	3	4	5
Availability of affordable quality health care.....	1	2	3	4	5
Availability of preventive health services.....	1	2	3	4	5
Availability of affordable quality mental health care.....	1	2	3	4	5
Opportunities to attend cultural/arts/music activities.....	1	2	3	4	5
Community support for the arts.....	1	2	3	4	5
Availability of affordable quality childcare/preschool.....	1	2	3	4	5
K-12 education.....	1	2	3	4	5
Adult educational opportunities.....	1	2	3	4	5
Sense of civic/community pride.....	1	2	3	4	5
Neighborliness of residents in Anna.....	1	2	3	4	5
Opportunities to participate in social events and activities.....	1	2	3	4	5
Opportunities to attend special events and festivals.....	1	2	3	4	5
Opportunities to volunteer.....	1	2	3	4	5
Opportunities to participate in community matters.....	1	2	3	4	5
Openness and acceptance of the community toward people of diverse backgrounds.....	1	2	3	4	5

8. Please indicate whether or not you have done each of the following in the last 12 months.

	<u>No</u>	<u>Yes</u>
Contacted the City of Anna (in-person, phone, email, or web) for help or information.....	1	2
Contacted Anna elected officials (in-person, phone, email, or web) to express your opinion.....	1	2
Attended a local public meeting (of local elected officials like City Council or County Commissioners, advisory boards, town halls, HOA, neighborhood watch, etc.).....	1	2
Watched (online or on television) a local public meeting.....	1	2
Volunteered your time to some group/activity in Anna.....	1	2
Campaigned or advocated for a local issue, cause, or candidate.....	1	2
Voted in your most recent local election.....	1	2
Used bus, rail, subway, or other public transportation instead of driving.....	1	2
Carpooled with other adults or children instead of driving alone.....	1	2
Walked or biked instead of driving.....	1	2

The City of Anna 2022 Community Survey

9. Please rate the quality of each of the following services in Anna.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
Public information services.....	1	2	3	4	5
Economic development.....	1	2	3	4	5
Traffic enforcement.....	1	2	3	4	5
Traffic signal timing.....	1	2	3	4	5
Street repair.....	1	2	3	4	5
Street cleaning.....	1	2	3	4	5
Street lighting.....	1	2	3	4	5
Snow removal.....	1	2	3	4	5
Sidewalk maintenance.....	1	2	3	4	5
Bus or transit services.....	1	2	3	4	5
Land use, planning, and zoning.....	1	2	3	4	5
Code enforcement (weeds, abandoned buildings, etc.).....	1	2	3	4	5
Affordable high-speed internet access.....	1	2	3	4	5
Garbage collection.....	1	2	3	4	5
Drinking water.....	1	2	3	4	5
Sewer services.....	1	2	3	4	5
Storm water management (storm drainage, dams, levees, etc.).....	1	2	3	4	5
Power (electric and/or gas) utility.....	1	2	3	4	5
Utility billing.....	1	2	3	4	5
Police/Sheriff services.....	1	2	3	4	5
Crime prevention.....	1	2	3	4	5
Animal control.....	1	2	3	4	5
Ambulance or emergency medical services.....	1	2	3	4	5
Fire services.....	1	2	3	4	5
Fire prevention and education.....	1	2	3	4	5
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations).....	1	2	3	4	5
Preservation of natural areas (open space, farmlands, and greenbelts).....	1	2	3	4	5
Anna open space.....	1	2	3	4	5
Recycling.....	1	2	3	4	5
Yard waste pick-up.....	1	2	3	4	5
City parks.....	1	2	3	4	5
Recreation programs or classes.....	1	2	3	4	5
Recreation centers or facilities.....	1	2	3	4	5
Health services.....	1	2	3	4	5
Public library services.....	1	2	3	4	5
Overall customer service by Anna employees (police, receptionists, planners, etc.).....	1	2	3	4	5

10. Please rate the following categories of Anna government performance.

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The value of services for the taxes paid to Anna.....	1	2	3	4	5
The overall direction that Anna is taking.....	1	2	3	4	5
The job Anna government does at welcoming resident involvement.....	1	2	3	4	5
Overall confidence in Anna government.....	1	2	3	4	5
Generally acting in the best interest of the community.....	1	2	3	4	5
Being honest.....	1	2	3	4	5
Being open and transparent to the public.....	1	2	3	4	5
Informing residents about issues facing the community.....	1	2	3	4	5
Treating all residents fairly.....	1	2	3	4	5
Treating residents with respect.....	1	2	3	4	5

11. Overall, how would you rate the quality of the services provided by each of the following?

	<u>Excellent</u>	<u>Good</u>	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
The City of Anna	1	2	3	4	5
The Federal Government.....	1	2	3	4	5

12. Please rate how important, if at all, you think it is for the Anna community to focus on each of the following in the coming two years.

	<u>Essential</u>	<u>Very important</u>	<u>Somewhat important</u>	<u>Not at all important</u>
Overall economic health of Anna	1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus) in Anna	1	2	3	4
Overall design or layout of Anna's residential and commercial areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4
Overall quality of the utility infrastructure in Anna (water, sewer, storm water, electric/gas, broadband)	1	2	3	4
Overall feeling of safety in Anna.....	1	2	3	4
Overall quality of natural environment in Anna.....	1	2	3	4
Overall quality of parks and recreation opportunities	1	2	3	4
Overall health and wellness opportunities in Anna.....	1	2	3	4
Overall opportunities for education, culture, and the arts.....	1	2	3	4
Residents' connection and engagement with their community	1	2	3	4

The City of Anna 2022 Community Survey

Our last questions are about you and your household.
Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1. In general, how many times do you:

	Several times a day	Once a day	A few times a week	Every few weeks	Less often or never	Don't know
Access the internet from your home using a computer, laptop, or tablet computer	1	2	3	4	5	6
Access the internet from your cell phone.....	1	2	3	4	5	6
Visit social media sites such as Facebook, Twitter, Nextdoor, etc.	1	2	3	4	5	6
Use or check email.....	1	2	3	4	5	6
Share your opinions online.....	1	2	3	4	5	6
Shop online.....	1	2	3	4	5	6

D2. Please rate your overall health.

- Excellent
 Very good
 Good
 Fair
 Poor

D3. What impact, if any, do you think the economy will have on your family income in the next 6 months?

Do you think the impact will be:

- Very positive
 Somewhat positive
 Neutral
 Somewhat negative
 Very negative

D4. How many years have you lived in Anna?

- Less than 2 years
 2-5 years
 6-10 years
 11-20 years
 More than 20 years

D5. Which best describes the building you live in?

- One family house detached from any other houses
 Building with two or more homes
 (duplex, townhome, apartment, or condominium)
 Mobile home
 Other

D6. Do you rent or own your home?

- Rent
 Own

D7. About how much is your monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance, and homeowners' association (HOA) fees)?

- Less than \$500 \$2,000 to \$2,499
 \$500 to \$999 \$2,500 to \$2,999
 \$1,000 to \$1,499 \$3,000 to \$3,499
 \$1,500 to \$1,999 \$3,500 or more

D8. Do any children 17 or under live in your household?

- No Yes

D9. Are you or any other members of your household aged 65 or older?

- No Yes

D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)

- Less than \$25,000 \$75,000 to \$99,999
 \$25,000 to \$49,999 \$100,000 to \$149,999
 \$50,000 to \$74,999 \$150,000 or more

D11. Are you Spanish, Hispanic or Latino?

- No, not Spanish, Hispanic, or Latino
 Yes, I consider myself to be Spanish, Hispanic, or Latino

D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)

- American Indian or Alaskan Native
 Asian, Asian Indian, or Pacific Islander
 Black or African American
 White
 Other

D13. In which category is your age?

- 18-24 years 55-64 years
 25-34 years 65-74 years
 35-44 years 75 years or older
 45-54 years

D14. What is your gender?

- Female
 Male
 Identify in another way

Thank you! Please return the completed survey in the postage-paid envelope to:
National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502